

GLASS HANDLING

Correct handling of your glassware will help to minimise breakages. Below are some reasons why glassware breaks and recommendations for glassware care.

THERMAL SHOCK

Thermal shock can occur when glassware is subjected to extreme temperatures. Transitioning from one temperature to another puts a stress on the glass and may cause it to crack or break.

To prevent thermal shock, allow glassware to come to room temperature and don't use directly from the glasswasher. Avoid putting cool liquids or ice in warm glasses. Have enough stock on hand to allow for the glassware from the glasswasher to cool before use.

MECHANICAL SHOCK

Mechanical shock in glassware is the direct result of contact with another glass or other item such as an ice scoop or bottle when pouring. This contact can cause a minute abrasion, invisible to the eye, but a source of weakness in the glass that makes it more susceptible to breakage from impact or thermal shock.



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WASHING

1. Remove damaged glassware from service to prevent it breaking in the glasswasher.
2. Check the temperature of the glasswasher water regularly.
3. Clean the glasswasher's filters, helix and pipes regularly.
4. To avoid breakage during the wash cycle, place glasses so they do not touch each other. We recommend using compartment glass washing racks.
5. Always use a non-abrasive cleaner.
6. Allow glasses time to cool before handling them.
7. Hold stemware by the stem (not the foot) and avoid twisting the base and the bowl in opposite directions when polishing.

SERVICE AND STORAGE RECOMMENDATIONS

1. Store glasses in racks or boxes with compartments
2. Only stack glasses that are designed to be stacked.
3. Avoid allowing the bottle to touch the rim when pouring.
4. When servicing ice do not allow the scoop to connect with the rim of the glass. Do not use the glass to scoop ice.
5. Never let a glass touch the tap or dispenser when pouring beverages.
6. Slowly pre-heat glasses that will hold hot beverages.

